

# Statement of Attainment in Clinical Support (SG00009754)

Skill Set: Murrumbidgee Local Health District Clinical Support Skillset



**Program Overview**

**unepartnerships**

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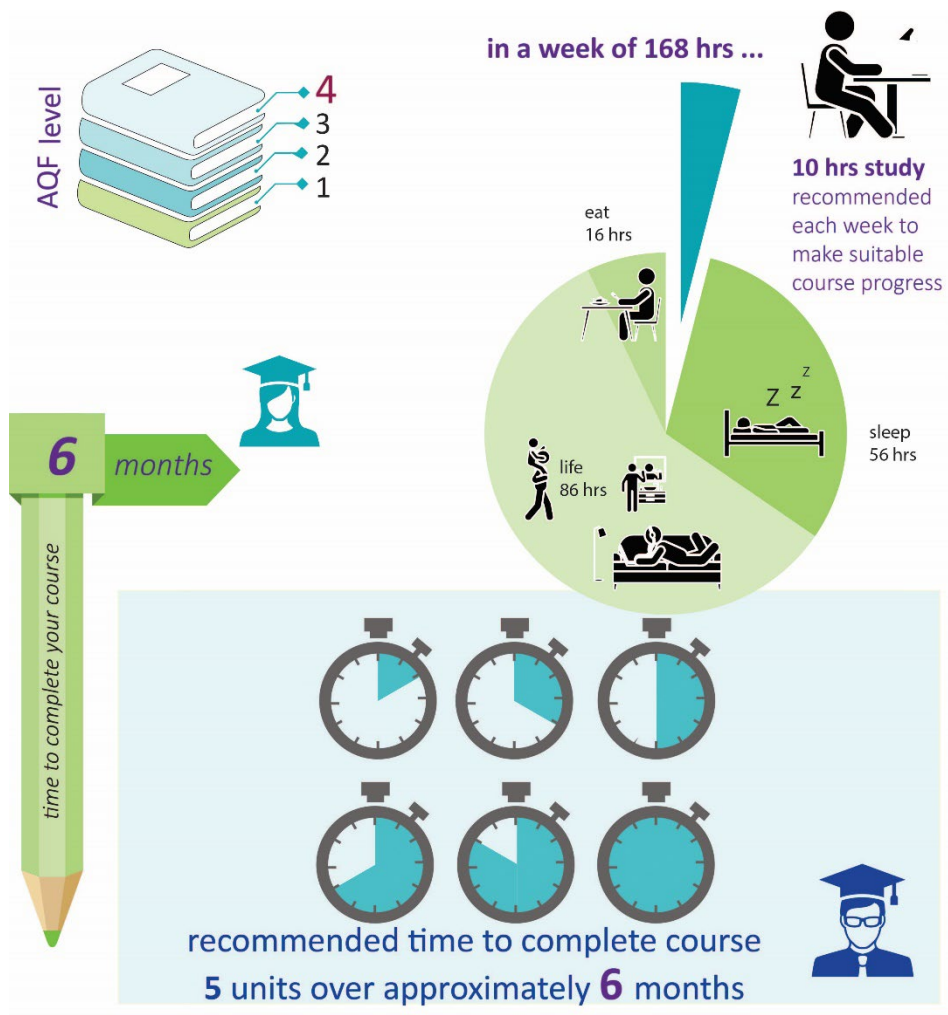
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## Overview

### Welcome

Welcome to *Murrumbidgee Local Health District Clinical Support Skillset*, a skill set from the *Statement of Attainment in Clinical Support (SG00009754)*. This is a nationally recognised and accredited program presented by UNE Partnerships Pty Ltd, the Education and Training Company of the University of New England.

### Contact points

As experienced distance education providers, we understand how important communication is. We have used our online site to take advantage of current technology and make sure that information and contact points are up to date and go to the right people, while also giving you the opportunity to use the forms of contact that suit you.

### Administration

If you have any questions of an administrative nature, please contact the student support team via the online site, or alternatively through:

Telephone: 02 6773 0000

Email: [enquiries@unep.edu.au](mailto:enquiries@unep.edu.au)

Mail: UNE Partnerships Pty Ltd  
PO Box U199  
University of New England NSW 2351

### Learning and Assessment

If you would like to discuss program content or assessment requirements, please contact your allocated assessor. You can message them on the online site.

### Customer protection officer

The customer protection officer is responsible for handling any complaints, grievances and appeals to ensure compliance with consumer protection legislation and contractual obligations. The Director of Education is the designated customer protection officer. Contact details are below.

Meg Michell Director of Education

Telephone: 02 6773 0000

Email: [meg.michell@unep.edu.au](mailto:meg.michell@unep.edu.au)

# Statement of Attainment in Clinical Support (SG00009754)

## Aim of the program

This qualification aims to equip participants with the skills and knowledge to devise and apply digital solutions to improve work processes and support change to systems for service delivery on manual workflows for administration.

## Learning outcomes

On completion of the program you should be able to:

- Improved, proactive, coordinated primary care
- Improved access to diagnostic testing
- Improved quality of life for people with Chronic Obstructive Pulmonary Disease (COPD) and Congestive Heart Failure
- Reduced avoidable acute care episodes
- Reduced rates of mortality and morbidity for target cohort

## Structure of the program

There are Five (5) units of competency in this qualification and all must be successfully completed in order to achieve the *Statement of Attainment in Clinical Support (SG00009754)*.

An outline of the structure for delivery and assessment is provided below.

The program is offered using a mix of webinars, workshops and online study. An outline of the structure for delivery and assessment is provided below. Details of the units of competency in which you are enrolled are available by clicking the links below.

Table 1: Overview of course structure

Unit	Webinar/ Workshop	Date
<a href="#">HLTCAR001 Perform electrocardiography (ECG)</a>	<ul style="list-style-type: none"><li>• Introduction to unit (learning content)</li><li>• Assessment guidance and coaching</li></ul>	Week 2-9
<a href="#">HLTHPS001 Take clinical measurements</a> <a href="#">HLTHPS002 Support health professional in delivery of care</a>	<ul style="list-style-type: none"><li>• Introduction to 2 units (learning content)</li><li>• Workshop #1 - Clinical Skills</li><li>• Assessment guidance and coaching for both units</li></ul>	Week 10-19
<a href="#">HLTAID014 Provide Advanced First Aid</a>	<ul style="list-style-type: none"><li>• Workshop #2 - First Aid</li></ul>	Week 19-22
<a href="#">CHCCCS001 Address the needs of people with chronic disease</a>	<ul style="list-style-type: none"><li>• Introduction to unit (learning content)</li><li>• Assessment guidance and coaching</li></ul>	Week 23-28

Units of competency are achieved as assessment tasks are successfully completed, and all must be completed to be awarded the *Statement of Attainment in Clinical Support (SG00009754)*. If you

withdraw before you complete the required number of units of competency, you will receive a Statement of Attainment for those competencies you have successfully completed.

Information on how to submit your work for assessment is provided in the Assessment section of each Course online. Suggestions for managing your study and assessment tasks is also available in the additional support document '[Studying with UNE Partnerships](#)'. It is recommended you access and read that resource in addition to this Program Overview. Should you be unsure of what is required of you, contact your student support team.

## Accreditation and recognition

The *Statement of Attainment in Clinical Support (SG00009754)* in which you are enrolled is a nationally recognised and accredited program. It is listed on the national register of programs and is placed at level 4 on the Australian Qualifications Framework (AQF).

The competencies gained through successfully completing this program are cross-industry and nationally recognised. You may exit from this program at any time with a Statement of Attainment for any units of competency successfully completed to that point.

## Study workload

The nominal duration of your enrolment in the *Statement of Attainment in Clinical Support (SG00009754)* is six months. The time it takes you to achieve the competencies required will depend on the amount of relevant learning and experience you have. Students with a moderate level of relevant learning and experience should be able to complete the program requirements in about 10 hours a week a week of self-directed workplace and individual study over the 6-month period, as outlined in your study plan. Inexperienced students will likely require more time.

You have up to 6 months from enrolment to complete the Statement of Attainment in Clinical Support (SG00009754). If you fall behind in your schedule, you should contact UNE Partnerships to discuss your progress. An extension to the study period may be available, however additional fees may apply.

## Third party arrangements

UNE Partnerships has not entered into any subcontracting arrangements for the delivery of training and assessment in this qualification.