# BSB41515 Certificate IV in Project Management Practice



**Program Overview** 



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BSB41515 Certificate IV in Project Management Practice

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### **Overview**

### Welcome

Welcome to the *BSB41515 Certificate IV in Project Management Practice*. This is a nationally recognised and accredited program presented by UNE Partnerships Pty Ltd, the Education and Training Company of the University of New England.

This program is founded on national and international best practice in project management, as endorsed by the Australian Institute of Project Management.

The design of this program allows you to study the most up-to-date theories and practices in the field of project management, and more importantly at the level of Project Coordinator where responsibility for many of the project outcomes and team membership is found. This has application to a number of roles including team leader, project administrator, project officer, scheduler, estimator, or team member.

It does not matter which industry you work in nor the size or complexity of the projects in which you expect to be involved, because the skills and knowledge gained through successful completion of this course are just as applicable wherever you are or however you intend to apply them.

Whatever your needs, at the end of this program you will find that your day-to-day activities will be much simpler and less time-consuming through a better understanding of the application of the principles and processes associated with the effective management of projects.

Throughout this program, our role is to act as your guide. No-one knows better than you do how you intend applying any new skills or knowledge within your work environment. Because of this our aim is to highlight the competencies demonstrated by the best project managers and to help you try these out in ways that are important to your needs.

You may already know, and be applying, many of these competencies. In this case our aim is also to help you gain professional recognition for what you already know and are doing. This way your current skills and knowledge can be recognised and aligned with those identified as being amongst the best here and overseas.

## **Contact points**

As experienced distance education providers, we understand how important communication is. We have used our online site to take advantage of current technology and make sure that information and contact points are up to date and go to the right people, while also giving you the opportunity to use the forms of contact that suit you.

#### Administration

If you have any questions of an administrative nature, please contact the student support team via the online site, or alternatively through:

Telephone: (02) 6773 0000

Email: <u>project@unep.edu.au</u>

Mail: UNE Partnerships Pty Ltd

PO Box U199

University of New England NSW 2351

#### **Learning and Assessment**

If you would like to discuss program content or assessment requirements, please contact your allocated assessor. You can message them on the online site.

#### **Customer protection officer**

The customer protection officer is responsible for handling any complaints, grievances and appeals to ensure compliance with consumer protection legislation and contractual obligations. The Director of Education is the designated customer protection officer. Contact details are below.

Meg Michell

Director of Education

02 6773 0000

meg.michell@unep.edu.au

## **BSB41515 Certificate IV in Project Management Practice**

## Aim of the program

Today most managers practise project management in one form or another. Project teams are replacing middle managers as organisations 'down-size' or flatten their organisational hierarchy, and more and more work is being measured by outcomes that meet quality, time or cost guidelines.

This course reflects the role of individuals who identify and apply project management skills and knowledge in a wide variety of contexts. They may be members of a project team but with no direct responsibility for the overall project outcomes. They support project operations in one or more roles and under direction and may also use project tools and methodologies selectively to support organisational or business activities. They take responsibility for their own outputs in terms of organisational and project quality requirements and may have limited responsibility for the output of others. At the successful completion of this course you will have:

a working knowledge of project management, including an understanding of project planning and control procedures, resource management, and risk analysis as they apply to projects, and

an understanding of the methods, techniques and tools available to help you manage more effectively the elements of the projects you are, or will be, involved in.

#### **Learning outcomes**

On completion of the program you should be able to contribute to:

- Developing effective project management plans to meet the delivery requirements and expectations of project customers and stakeholders.
- Using governance, risk and communications mechanisms linked with plans for the day-to-day monitoring and effective control of projects to meet objectives, and the ultimate realisation of benefits.
- Providing quality deliverables, with the ability to meet reporting requirements on demand, and ultimately provide customer satisfaction.
- Selecting appropriate tools and techniques to support monitoring and control mechanisms, and continuous improvement.
- Assigning, developing and leading project teams to achieve optimal performance and outstanding, sustainable results.

# Structure of the program

There are nine (9) units of competency in this qualification and all must be successfully completed in order to achieve the *BSB41515 Certificate IV in Project Management Practice*. If you enrol in a Skill Set, or selected units from the qualification, successful completion of your study would lead to the issuing of a Statement of Attainment for those units completed.

The program is offered through online study, and an outline of the structure for delivery and assessment is provided below. Details of the units of competency in which you are enrolled are available by clicking the links below.

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| Topic                       | Course  | Assessment Tasks   | Unit/s of competency                                   |
|-----------------------------|---|--|--|
| Managing projects           | Introductory module (reading) - no specifically linked assessment tasks |  | All  |
| Project scope<br>management | Scope<br>management<br>plus Scope<br>statement                          | Task 1: Contribute to defining scope and applying project scope controls  Task 2: Contribute to review of scope controls  Task 3: Interview                    | BSBPMG409: Apply project scope management techniques   |
| Project time and            | Time management   | Task 1: Assist in developing project schedule. Task 2: Contribute to the review of scope controls Task 3: Participating in assessment time management outcomes | BSBPMG410: Apply project time management techniques    |
| cost management             | Cost management   | Task 1: Assist in developing the project budget Task 2: Monitor project cost Task 3: Contribute to cost finalisation process                                   | BSBPMG412: Apply project cost management techniques    |
| Project quality management  | Quality<br>management   | Task 1: Contribute to project quality planning Task 2: Apply quality policies and procedures Task 3: Contribute to project continuous improvement process      | BSBPMG411: Apply project quality management techniques |
| Project risk<br>management  | Risk management   | Task 1: Assist with risk analysis and planning Task 2: Perform risk control activities Task 3: Contribute to assessing risk management outcomes                | BSBPMG415: Apply project risk management techniques    |

| Topic  | Course  | Assessment Tasks   | Unit/s of competency  |
|--|---|--|---|
| Project communication and stakeholders                 | Communications management   | Task 1: Communications and information management planning Task 2: Communicate project information Task 3: Contribute to assessing effectiveness of communication  | BSBPMG414: Apply project information management and communications techniques |
| People and leadership                                  | Project human resources   | Task 1: Assist in determining human resource requirements  Task 2: Contribute to establishing and maintaining productive team relationships  Task 3: Assist in human resource monitoring  Task 4: Contribute to evaluating human resource practices  Task 5: Interview | BSBPMG413: Apply project human resources management approaches                |
| Project procurement and contracts                      | Project procurement and contracts   | Task 1: Assist with procurement planning Task 2: Contribute to supplier selection process Task 3: Conduct procurement activities Task 4: Assist in finalising procurement activities   | BSBPMG416: Apply project procurement procedures                               |
| Project<br>governance and<br>integration<br>management | Project lifecycle<br>management plus<br>integrated Project<br>Management Plan | Task 1: Assist in establishing project Task 2: Support and assist project planning, design and execution Task 3: Assist with project finalisation Task 4: Interview  | BSBPMG417: Apply project life cycle management processes                      |

Units of competency are achieved as assessment tasks are successfully completed, and all must be completed to be awarded the *BSB41515 Certificate IV in Project Management Practice*. If you withdraw before you complete the required number of units of competency, you will receive a Statement of Attainment for those competencies you have successfully completed.

Information on how to submit your work for assessment is provided in the Assessment section of each Course online. Suggestions for managing your study and assessment tasks is also available in

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the additional support document '<u>Studying with UNE Partnerships</u>'. It is recommended you access and read that resource in addition to this Program Overview. Should you be unsure of what is required of you, contact your student support team.

## **Accreditation and recognition**

The BSB41515 Certificate IV in Project Management Practice in which you are enrolled is a nationally recognised and accredited program. It is listed on the national register of programs and is placed at level 4 on the Australian Qualifications Framework (AQF).

The competencies gained through successfully completing this program are cross-industry and nationally recognised. You may exit from this qualification at any time with a Statement of Attainment for any units of competency successfully completed to that point.

The Project Management Institute (PMI) has accredited UNE Partnerships as a Registered Education Provider and the Diploma of Project Management is eligible for Category A Professional Development Units.

The Australian Institute of Project Management (AIPM) has endorsed and recognised this course as meeting its guidelines for professionalism in training and education. The AIPM recognises successful achievement of UNE Partnerships' *Certificate IV in Project Management Practice* as meeting the candidate assessment requirements for a Certified Practicing Project Practitioner (CPPP). CPPP certification provides professional peer group recognition of people competent and skilled in world best practice project management.

## Study workload

The nominal duration of your enrolment in the BSB41515 Certificate IV in Project Management Practice is twelve (12) months. The time it takes you to achieve the competencies required will depend on the amount of relevant learning and current experience you have. Students with a moderate level of relevant learning and experience should be able to complete the program requirements in about 8-10 hours a week a week of self-directed workplace and individual study over the period. Inexperienced students will likely require more time.

You have up to fifteen (15) months from enrolment to complete the BSB41515 Certificate IV in Project Management Practice. If you fall behind in your schedule, you should contact UNE Partnerships to discuss your progress. An extension to the study period may be available, however additional fees may apply.

# Third party arrangements

UNE Partnerships has not entered into any subcontracting arrangements for the delivery of training and assessment in this qualification.

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