



IMPORTANT INFORMATION ABOUT TECHNOLOGY REQUIREMENTS

All of our courses are delivered through the UNE Partnerships online learning platform. To successfully complete an online course, you will need ready access to an internet enabled computer with the following configurations.



Operating system

- Mac OS 10.11 or later.
- Windows 7, Windows 8.1 or Windows 10.



Software

- Microsoft Office 2016 or higher OR other equivalent office suite
- Adobe Acrobat Reader
<https://get.adobe.com/reader/otherversions/>



Bandwidth

You will need an internet connection with a recommended download speed of 3Mbps (minimum 1.5Mbps) and upload speed of 1.5Mbps.

- Run the bandwidth check at SpeedTest
<https://www.speedtest.net>



Internet browser

At least one from the list below:

- Microsoft - Edge
<https://www.microsoft.com/en-us/edge>
- Microsoft - Internet Explorer 11
<https://www.microsoft.com/en-us/download/details.aspx>
- Mozilla - Firefox
<https://www.mozilla.org/en-US/firefox/new/>
- Google - Chrome
<https://www.google.com/chrome/>
- Apple - Safari
https://support.apple.com/en_AU/downloads/safari



Peripherals

You will need a headset with microphone, speakers and camera (for webinars, recording audio or video assessments and/or Skype discussions with your assessor)