

Riverina Skillset SG00009754

Statement of Attainment in Clinical Support
(Deliver and Monitor Customer Centric Care in Primary Health Clinics)

Designed by the Murrumbidgee PHN and the Murrumbidgee Local Health District the Clinical Support Skillset aims to support the provision of proactive and holistic chronic disease management services to keep people healthier and reduce pressure on the primary health care system.

Benefits

- Improved, proactive, coordinated primary care
- Improved access to diagnostic testing
- Improved quality of life for people with Chronic Obstructive Pulmonary Disease and Congestive Heart Failure
- Reduced avoidable acute care episodes
- Reduced rates of mortality and morbidity for target cohort

Enrolment period	14 to 25 November 2022	Enrolments must be received no later than 25 November 2022 and must be accompanied by evidence of eligibility
Start period	5 to 15 December	Students must start study by completing their first learning activity no later than 15 December 2022
End date	30 June 2023	Students must complete and submit all assessment tasks no later than 23 June 2023 in order for UNEP to carry out assessment within this timeframe
Region	Students must live and/or work in the NSW Riverina region.	
Course requirements	Five core and compulsory units of competency	
Module	Code	Title
1	HLTCAR001	Perform electrocardiography (ECG)
2	HLTHPS001	Take clinical measurements
	HLTHPS002	Support health professional in delivery of care
4	HLTAID014	Provide Advanced First Aid
5	CHCCCS001	Address the needs of people with chronic disease

Eligibility and fees

This training is subsidised by the NSW Government. There are no fees attached to participation in this course for eligible applicants. Proof of eligibility will be required to confirm your enrolment.

- ✓ Living and/or working in NSW (see eligible regions for this training above)
- ✓ Aged 15 years or older
- ✓ Have left school
- ✓ Australian citizen, permanent resident, humanitarian visa holder or New Zealand citizen

Entry requirements

- ✓ Year 12 or equivalent level of English language reading, writing and comprehension skills
- ✓ Appropriate level of responsibility in the workplace
- ✓ Clinical supervisor to demonstrate practical skills and confirm completion of practical tasks in the workplace

Course duration and study commitment

This course is delivered over a six month study period. Students will need to devote approximately 10 hours per week to complete the learning and assessment requirements of the course over this period. Please check the course study timetable over page to ensure that you can make this commitment.

Delivery mode

This course is delivered online through the UNEP student learning portal. Students will need to use a range of technology to complete the learning and assessment requirements. Please read the **important information on technology requirements** later in this document. You won't be able to complete this course if you don't have access to the required equipment.

Assessment methods

- ✓ Answer knowledge questions
- ✓ Demonstrate practical skills (clinical skills must be demonstrated three times)
- ✓ Create business documentation

Technology requirements

This course is delivered through the UNE Partnerships online learning platform. Check the technology requirements here: <http://downloads.unep.edu.au/documents/UNE-Partnerships/UNEP-IT-Requirements.pdf>

Student support

- ✓ Regular live support sessions with the trainer via Zoom and Teams
- ✓ 24 hour access to my.unep online learning platform
- ✓ Friendly and effective support from the UNEP student services team during business hours

Pathways Information

Successful students can apply for credit towards HLT47715 Certificate IV in Medical Practice Assisting and a range of other nationally recognised qualifications that include these units.

Unique Student Identifier

Students undertaking nationally recognised training are required to have a Unique Student Identifier (USI). If you don't have a USI we will be unable to issue your testamur when you complete the course.

If you don't already have a USI, or have forgotten it, please visit this site – <https://www.usi.gov.au/>

Please make sure you enrol using the name your USI is registered for, your name must match your USI registration.

Interested?

Register your interest with the Murrumbidgee PHN [here](#). Murrumbidgee PHN will provide UNE Partnerships with your contact details.

Enrolment process

UNE Partnerships uses an online enrolment application process. The application portal will open on the 14th November.

1. You will receive a link to the application portal.
2. Enter the required information and submit your application for enrolment.
3. You will receive an email confirming that your application has been received.
4. Once you have completed the application we will check your eligibility for funding with NSW State Training Services and advise you of the outcome.
5. You will receive another email with your username and password once your enrolment has been accepted and activated. **Please keep this in a safe place!**

Expected Study Timetable

The NSW Government has set a strict timeframe for completion of this course. There will be no extensions allowed to the expected completion date.

Please do not apply for enrolment in this course if you cannot commit to the following study timetable.

Clinical Support Skillset Study Timetable			
Week	Timing	Activity	Detail
1	5 to 11 December 2022	Start	Induction and commencement <ul style="list-style-type: none"> Receive log on details for the my.unep online course site Log on to the site and review course information. Commence study at my.unep
2 - 9	12 December to 3 February 2023	Module 1	HLTCAR001 Perform electrocardiography (ECG) <ul style="list-style-type: none"> Participate in Module 1 learning webinar Complete Lesson 1 learning activity no later than 15 December 2022 Work through Module 1 online learning content at my.unep.edu.au Complete knowledge tasks Work with clinical supervisor to develop required skills to perform ECG Participate in Module 1 assessment webinar Demonstrate practical skills to clinical supervisor at least three times Complete and submit assessment tasks in the UNEP learning portal
10 - 18	6 February to 7 April 2023	Module 2	HLTHPS001 Take clinical measurements HLTHPS002 Support health professional in delivery of care <ul style="list-style-type: none"> Commence study at my.unep Work through Module 2 online learning content at my.unep.edu.au Review assessment requirements Complete knowledge tasks Participate in Module 2 workshop, complete practical skills assessment #1 Work with clinical supervisor for practical skills assessment #2 and #3 Complete and submit assessment tasks in the UNEP learning portal
19 - 22	10 to 17 April 2023	Module 3	HLTAID014 Provide Advanced First Aid <ul style="list-style-type: none"> Commence study at my.unep Participate in Module 4 First Aid workshop Complete and submit assessment tasks in the UNEP learning portal
23 - 28	20 May 2023 to 16 June 2023	Module 4	CHCCCS001 Address the needs of people with chronic disease <ul style="list-style-type: none"> Commence study at my.unep Participate in Module 5 learning webinar Work through Module 5 online learning content at my.unep.edu.au Review requirements of each assessment task Participate in Module 5 assessment webinar Work through the requirements of each assessment task Complete and submit assessment tasks in the UNEP learning portal
29	23 to 27 June 2023	Final Assessment	Completion <ul style="list-style-type: none"> Any overdue work to be submitted no later than 23 June 2023.
END	July 2023	Award	Certification <ul style="list-style-type: none"> Administrative processes and compliance check. Testamur / SOA sent to successful students via mail.